MOTOROLA SOLUTIONS

DOCUMENT NUMBER: MTN-0031-23-NA APC: 0372 ISSUE DATE: 03-2023 EXPIRATION DATE: 01-03-2024 Bulletin Type: Informational Only

Motorola Solutions Technical Notification (MTN)

TITLE: New firmware update version R04.00.00 for WM500 PMMN4127

TECHNOLOGY: Accessory - Wireless Remote Speaker Microphones

DETAILS:

- An announcement of the latest firmware release that provides updates to resolve previous issues.
- A good preventive maintenance practice keeping current available firmware version ensures optimal functionality
- This is an informational bulletin. No labor warranty is implied, intended or authorized.

WHAT'S NEW IN THE RELEASE:

- New Automatic Reconnection feature. Enhance user connectivity experience when WM500 is used with Kodiak application. When the connection to the Kodiak application is interrupted/lost, WM500 automatically attempts to reconnect approximately every 5 seconds indefinitely to the application until successful reconnection to Kodiak application. In addition, pressing the PTT or Emergency button will trigger an immediate attempt to reconnect to the application. NOTE: The MFB and programmable buttons (P1-P4) will not function when the connection to the application is interrupted/lost; the functions of these buttons will resume after successful reconnection to the application.
- Support language selection (English, French and Dutch) via Accessory Manager. Require Accessory Manager App version 1.0.11 or later
- Support MXP600

HOW TO UPGRADE:

Connect and upgrade WM500 via Accessory Manager Application 1.0.11 or higher. Available on Google Play store.

SEVERITY RECOMMENDATION:

High / Safety - Perform Immediately

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WHEN TO APPLY RESOLUTION:

After reboot _____ After (re)installation _____ After upgrade _____ After power cycle _____ After database restoration ____ After failure ____ On FRU replacement ____ During maintenance ____ Immediately ____ As instructed X Information only ___

LABOR ALLOWANCE:

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